

# The Independent Monitoring and Assessment Experts for Healthcare Practices

## Services

- Practice-based Monitoring
- Record Reviews
- Oversight of Prescription and Dispensing Practices
- Billing and Coding Audits
- Boundaries Oversight
- Clinical Competence Assessments
- Return-to-Practice Evaluations/Oversight
- System Reviews and Compliance Programs
- Tracking Compliance with Board Orders and Medicaid Fraud Prosecution Agreements

## Clients

- Hospitals
- Nursing Homes
- Home Care Agencies
- Ambulatory Surgery Centers
- Clinical Laboratories
- Pharmacies
- Individuals and Group Practices
  - MDs & DOs
  - Dentists
  - Chiropractors
  - PTs & OTs
  - Advanced Practice Nurses
  - Physician Assistants

**Affiliated Monitors, Inc. (AMI)** was the first company in the U.S. to focus on providing independent integrity monitoring in healthcare. Since 2004, regulatory authorities from 42 states have trusted AMI to oversee nearly 850 healthcare matters involving hospitals, surgical centers, pharmacies, labs, practice groups, and individual practitioners.

AMI's monitoring is based on current federal, state, and local laws. Our approach is practical: we recommend improvements and share best practices to enhance public protection and address areas of concern. AMI's monitoring provides practitioners with the information and guidance needed to achieve and demonstrate sustainable compliance.

**integrity:** AMI is a trusted resource for professionals, practices, legal counsel, state boards and regulators.

**independence:** Providing objective, third-party monitors to assess clinical, operational, and administrative practice functions.

**experience:** With years of experience in healthcare, government, compliance, risk management, and law, AMI is unmatched in assessing and monitoring providers and practices. We address clinical knowledge, reasoning and application; record-keeping; billing; boundary issues; and compliance with state and federal laws.

## Benefits of Independent Monitoring

- Regulatory agencies receive comprehensive reports on the compliance of practitioners.
- Providers continue to practice while demonstrating remediation.
- Specialty-specific, flexible oversight is tailored for each practitioner.
- Local monitors provide recommendations that reflect community expectations.
- Evidence-based practices are shared to facilitate sustained improvements.

## Costs of Independent Monitoring

- Affiliated Monitors bills for its services on an hourly basis.
- Factors affecting cost include the scope, frequency and duration of the monitoring.
- Affiliated Monitors encourages efficiency in its reviews to contain costs.

## The Independent Monitoring and Assessment Experts for Healthcare Practices

Meet some of AMI's team members, who represent a variety of backgrounds and talents, and a singular commitment to the value of independent assessment and monitoring.



**Denise L. Moran, J.D.**

[dmoran@affiliatedmonitors.com](mailto:dmoran@affiliatedmonitors.com)

*Director of Healthcare Monitoring Services—Nashville, TN*

- > Healthcare compliance specialist with expertise in regulatory board matters and investigations
- > Former Executive Director, Office of Investigations, Tennessee Department of Health (TDH); HIPAA Compliance Officer, TDH; Assistant General Counsel, Office of General Counsel, TDH, for boards and the Division of Emergency Medical Services; and Steering Team Member, TN Electronic Controlled Substance Monitoring Program



**James Anliot**

[janliot@affiliatedmonitors.com](mailto:janliot@affiliatedmonitors.com)

*Director of Healthcare Compliance Services—Boston, MA*

- > Lead designer of healthcare practice compliance and monitoring programs
- > Former Legal Counsel, MA Division of Professional Licensure for many boards, including Chiropractic, Physician Assistants, Physical Therapy, and Optometry; Healthcare Compliance Specialist, MA Department of Public Health



**Deann Conroy, J.D.**

[dconroy@affiliatedmonitors.com](mailto:dconroy@affiliatedmonitors.com)

*Compliance Solutions Manager—Philadelphia, PA*

- > Attorney and educator of healthcare legal issues
- > Former Division Deputy Director, Colorado Dept. of Public Health & Environment; Program Director, CO Dept. of Regulatory Agencies for five healthcare professional programs that oversaw regulation and discipline for more than 25,000 professionals



**Val Peake**

[vpeake@affiliatedmonitors.com](mailto:vpeake@affiliatedmonitors.com)

*Compliance Solutions Manager—Baltimore, MD*

- > Healthcare compliance professional with expertise in training and development
- > Former Training Development Specialist, HRDT Learning Office, Maryland Dept. of Human Services; State Training Coordinator, Centers for Medicare and Medicaid Services (CMS); Medication Administration Program Coordinator, Health Facilities & Emergency Medical Services Division, Colorado Dept. of Public Health & Environment (CDPHE)



**Erin LeBel, LICSW**

[elebel@affiliatedmonitors.com](mailto:elebel@affiliatedmonitors.com)

*Compliance Solutions Manager—Boston, MA*

- > Healthcare compliance professional with expertise in professional regulatory standards
- > Former Executive Director at the MA Division of Professional Licensure for several mental health professional regulatory boards, including Social Workers, Psychologists, Mental Health Counselors, and Behavior Analysts. Oversaw the regulatory implementation and compliance protocol for over 50,000 mental health professionals



**Susan Dvorak**

[sdvorak@affiliatedmonitors.com](mailto:sdvorak@affiliatedmonitors.com)

*Compliance Solutions Manager—Sacramento, CA*

- > Healthcare compliance professional with expertise in medical board matters including compliance tracking and investigations
- > Former Probation compliance monitor, Medical Board of California; Program representative handling claims adjudication, CA Employment Development Department Disability Program; and Technician, CA Health Benefit Exchange



**Catherine A. Cordy, R.Ph.**

[ccordy@affiliatedmonitors.com](mailto:ccordy@affiliatedmonitors.com)

*Consulting Compliance Analyst—Boynton Beach, FL*

- > National expert in Suspicious Order Monitoring (SOM) systems, compliance, and adherence
- > Former Executive Director, Rhode Island Board of Pharmacy; Administrator, RI Office of Health and Human Services, Program Integrity Unit; Administrator for three healthcare boards; and Consultant to NABP to evaluate accreditation programs, such as VAWD